# **Cookie Policy (EU)**

This Cookie Policy was last updated on 23 December 2024 and applies to citizens and legal entities with permanent residence in the European Economic Area and Switzerland.

### 1. Introduction

Our website, https://www.dreamgarden.sk (hereinafter referred to as the 'website'), uses cookies and other related technologies (all technologies are referred to as 'cookies' for convenience). Cookies are also placed by third parties that we have engaged. In the document below, we inform you about the use of cookies on our website.

### 2. What are cookies?

A cookie is a small, simple file that is sent along with the pages of this website and stored by your browser on the hard drive of your computer or other device. The information stored in them may be returned to our servers or to the servers of the relevant third parties during your next visit.

## 3. What are scripts?

A script is a piece of program code that is used for the proper and interactive functioning of our website. This code is executed on our server or on your device.

### 4. What is a web beacon?

A web beacon (or pixel tag) is a small piece of invisible text or image on a website that is used to monitor website traffic. For this purpose, various data about you are stored using web beacons.

## 5. What information do we collect

We may collect the following types of personal data:

- Contact details (e.g. name, email address, phone number)

- Technical information (e.g. IP address, browser type)

- Usage information (e.g. pages visited, time spent on the site)

## 6. How we use your information

We use your personal data for the following purposes:

- Providing and improving our services

- Communicating with you about our services

- Personalising your experience

Analysing the use of our servicesComplying with legal obligations

# 7. Sharing information

We may share your personal data with:

- Service providers who assist us with our services
- Legal authorities, if required by law
- Third parties with your consent

### 8. Cookies

#### 8.1 Technical or functional cookies

Some cookies ensure that certain parts of the website work properly and that your user preferences remain known. By placing functional cookies, we make it easier for you to visit our website. This means that you do not have to repeatedly enter the same information when you visit our website and, for example, items remain in your shopping basket until you have paid. We may place these cookies without your consent.

#### 8.2 Statistical cookies

We use statistical cookies to optimise the website experience for our users. These statistical cookies give us an overview of how our website is used. We ask for your permission to place statistical cookies.

### 8.3 Marketing/tracking cookies

Marketing/tracking cookies are cookies or any other form of local storage that are used to create user profiles for the purpose of displaying advertising or tracking the user on this website or on several websites for similar marketing purposes.

#### 8.4 Social media

We have included content from Facebook and Instagram on our website to promote the website (e.g. 'like', "pin") or to share (e.g. 'tweet') on social networks such as Facebook and Instagram. This content is embedded with code derived from Facebook and Instagram and places cookies. This content may store and process certain information for the purpose of personalised advertising.

Please read the privacy statements of these social networks (which may change regularly) to find out what they do with your (personal) data that they process using these cookies. The data collected is anonymised as much as possible. Facebook and Instagram are located in the USA.

#### 9. Consent

When you visit our website for the first time, we will show you a pop-up window with an explanation about cookies. Once you click on 'Save preferences', you agree to our use of the categories of cookies and add-ons you have selected in the pop-up window, as described in this cookie policy. You can disable cookies through your browser, but please note that our website may no longer function properly.

# 10. Enabling/disabling and deleting cookies

You can use your internet browser to automatically or manually delete cookies. You can also specify that certain cookies should not be placed. Another option is to change your Internet browser settings so that you receive a message whenever a cookie is placed. For more information about these options, please refer to the instructions in your browser's Help section. Please note that if all cookies are disabled, our website may not function properly. If you delete cookies in your browser, they will be placed again after you give your consent when you visit our website again.

## 11. Your rights in relation to personal data

You have the following rights in relation to your personal data:

 You have the right to know why your personal data is needed, what will happen to it and how long it will be stored.

 Right of access: You have the right to access your personal data that is known to us.

 Right to rectification: You have the right to supplement, correct, delete or block your personal data at any time.

 If you give us consent to process your data, you have the right to withdraw this consent and delete your personal data.

 Right to data portability: You have the right to request all your personal data from the controller and transfer it in full to another controller.

 Right to object: you can object to the processing of your data. We will comply with this unless there are legitimate reasons for processing.

If you wish to exercise these rights, please contact us. See the contact details at the bottom of this cookie policy. If you have a complaint about how we handle your data, we would like to hear from you, but you also have the right to lodge a complaint with a supervisory authority (data protection authority).

## 12. Contact details

If you have any questions or comments about our cookie policy and this statement, please contact us using the following contact details:

DREAM GARDEN, Ltd. Rosinská cesta 8 010 08, Žilina Slovakia

Website: https://www.dreamgarden.sk Email: info@dreamgarden.sk